



Since 1947—Helping Those Who Stutter

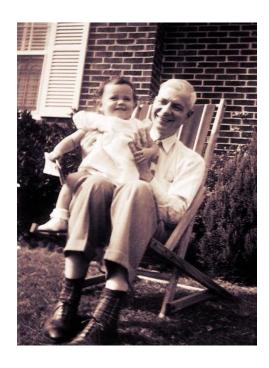


The Early Years Malcolm Fraser

...one person can make a difference











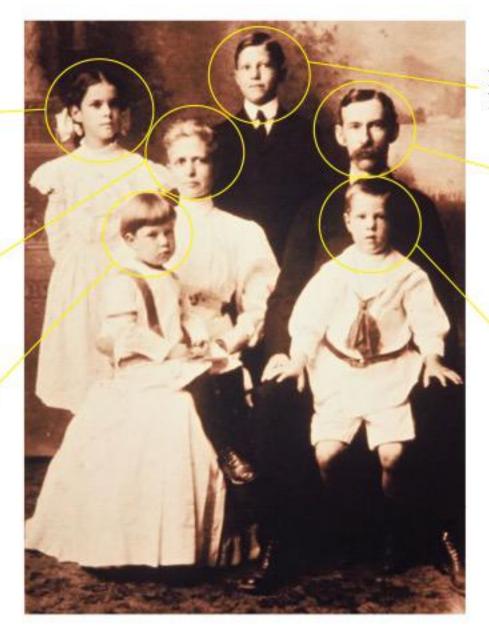
Malcolm Fraser circa 1906.



Wheaton College class of 1919

Died in Spanish Flu epidemic in 1916

Co-founder of NAPA Parts and was a person who stuttered



Founder of NAPA Parts in 1928

> Canadian Presbyterian minister

Pulitzer Prize winning author and was a person who stuttered

The Fraser family circa 1906. Two of the brothers stuttered.





High school newspaper editorial staff



UP-TO-DATE JOB PRINTING PL TELEPHONE 96 UBLISHED FRIDAY MORNINGS Sulliban County Republican MONTICELLO, NEW YORK June 27, 1920 ublican Hublishing Compan How At May Concern, This is to Certify the Meleday Frasis is a day tathorized reporter and infreentitions of pelicanting Republics Harts

To Whom It May Concern, This is to certify that Malcolm Fraser is a duly authorized reporter and representative of the Sullivan County Republican. June 27, 1920

# Hamilton College 1920







## 1920s



- The road to success was long and difficult

- shoveled coal to pay tuition

– Graduated from U of Pittsburgh with MBA in 1924-

 – 1924-1925 Standard Statistics Co., now Standard and Poor's



# STANDARD Facts and Forecasts

"Condensed Analyses of Current Events" Published by the STANDARD STATISTICS CO., Inc. 47-49 West St., New York City Telephone, Whitehall 2860

1924-25



Private Secretary to J. Stanley Smith, Esq. of Philadelphia 1925-1927

> Exciting link to Lionel Logue and King George VI

Helped run "The Kingsley Club for Stammerers" founded by J. Stanley Smith



The Kingsley Club—The Forum of the Stammerer—The Greatest Practice Center yet established for those suffering from defective speech

"At this banquet addresses and speeches were made by twenty students of Mr. Smith, and by the clarity and smoothness of their utterances manifested throughout their talks, gave abundant evidence of the effectiveness of his manner of correcting defective speech."— Philadelphia Public Ledger.



THE SMITH SCHOOL for the Correction of Stammering and Stuttering embodying the KINGSLEY CLUB

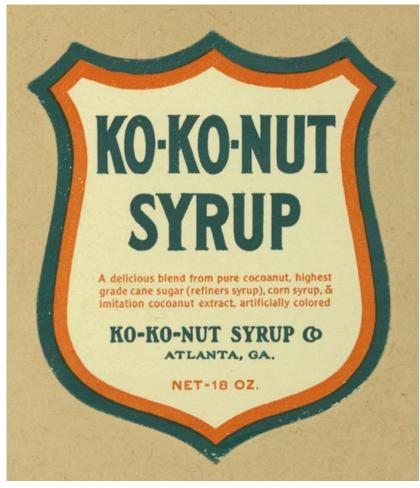
## PLAN and PROOF

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1307 WALNUT STREET PHILADELPHIA, PENNSYLVANIA

Copyright 1925

started Ko Ko Nut Syrup – a failure... the product went bad on the shelves



Learning Through Failures





# 1930 Started at Genuine Parts Company NAPA Atlanta, Georgia





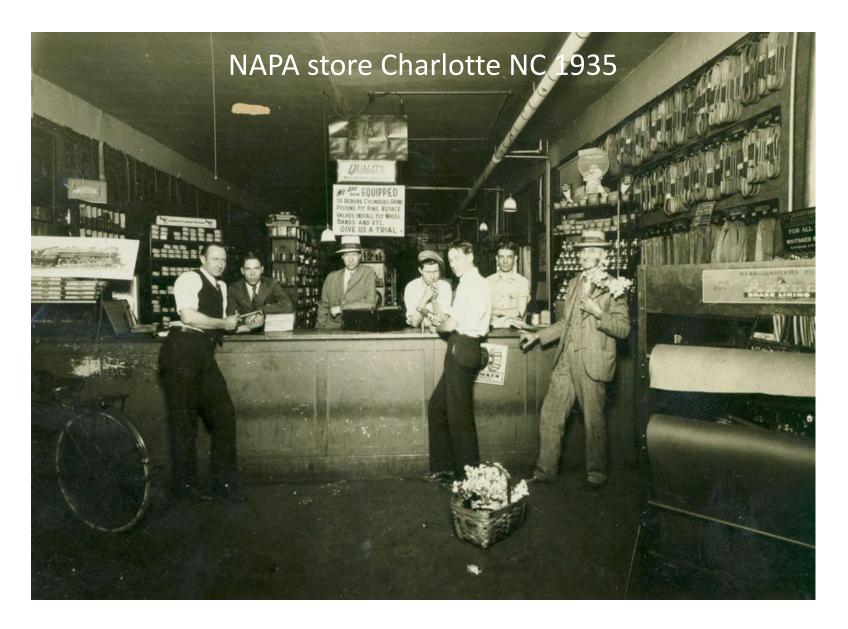
Genuine Parts Company Atlanta Headquarters - 1930





Malcolm courts Charlotte - 1935



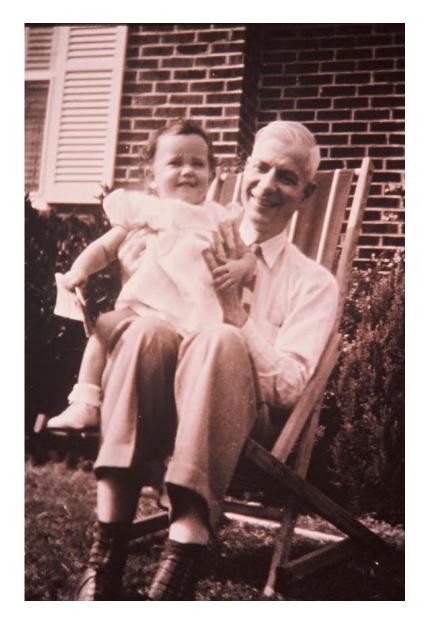






## Memphis NAPA warehouse 1938





Founder Malcolm Fraser with Jane



#### August 27, 1947

Mr. Walter Armstrong Armstrong McCadden Allen Braden & Goodman Commerce Title Building Memphis, Tennessee

Dear Mr. Armstrong:

In accordance with our conversation of this morning, I am sending you a copy of the preliminary prospectus for the Speech Foundation of America. It is my intention to proceed with the incorporation of such a foundation although all the details have not yet been worked out.

I would appreciate your advising if such a foundation can be established under the laws of Tennessee so that gifts to it would be exempt from income, gift and inheritance taxes. Also if the trustees of such a foundation could be citizens of several states and what would be the approximate cost of such an incorporation.

Thanking you for your courtesy in this matter, I am

Respectfully yours

Malcolm Fraser

MF:IC

enclosure

Letter from Malcolm Fraser to Walter Armstrong on founding the Speech Foundation of America, 1947 – cutting edge legal counsel



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### Fraser home in 1947



What things cost in 1947

a new house cost about \$3,000;

a new Ford car about \$1,000...

so \$5000 was a significant gift for a man 44 years old.



# First project

- The Foundation's first project (1951) was to fund Dr. Van Riper's study on the effect of avoidance on stuttering.
- When submitted for publication, this study was rejected – much to my father's and Dr. Van Riper's disappointment.
- But this forced the Foundation to forge into new directions.

### THE JOURNAL OF SPEECH AND HEARING DISORDERS

PUBLISHED BY THE AMERICAN SPEECH AND HEARING ASSOCIATION

I have looked over your paper entitled 'A Study of

I regret very much that I do not believe we can pub-

My chief reason for reaching this judgment is general

dissatisfaction with the reliability and validity of

all such studies. It seems to me that experimenters

in this field would do well to spend what time it

before they plunge ahead and gather a lot of data, the meaning of which no one understands. It also seems to me that while the interpretation of your

I were able to offer a fruitful suggestion as to

opinion is by no means shared, I feel that the

approaches, personally, and I should add that this

so highly complicated that it probably will never

situation which you are attempting to investigate is

findings as indicating adaptation is plausible, there

are a number of other interpretations as well. I wish

takes to refining their experimental techniques

the Effect of Avoidance on Stuttering' which you recently submitted to this journal for publication.

Editor 8 May 1951

Grant Fairbanks, Ph.D. 321 Illini Hall University of Illinois Urbana, Illinois

Assistant to the Editor Elaine Pagel Paden, Ph.D. University of Illinois

Dear Dr. Van Riper:

lish this in its present form.

Kalamazoo, Michigan

Dr. Charles Van Riper

Director, Speech Clinic

Western Michigan College of Education

#### Associate Editors

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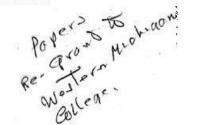
University of Oregon

Business Manager George A. Kopp, Ph.D. Wayne University

Cordially yours,

yield well to this kind of approach.

Grant Fairbanks





GF-wh

## Rejection letter to Dr. Van Riper:

...do not "plunge ahead and gather a lot of data, the meaning of which no one understands!" When you speak of "evidence based practice" in 2019, it is important to understand WHY you are collecting data, is the data valid, how to interpret that data, and how or IF it will help you make treatment decisions that will help your clients.



### • Letter from Van Riper to Joe Sheehan - 1955

- He describes a Stuttering Foundation conference to work towards a program - "an all-out program of basic research, experimental therapy, and theoretical formulation for the disorder."
- The plan was to bring together eminent speech pathologists as well as guest authorities in psychology, psychiatry, and even cultural anthropology for an entire week of discussions to see if they could agree upon some general guidelines for a comprehensive program on stuttering.



December 5, 1955

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Mr. Joseph G. Sheehan 416 21st Place Santa Monica, California

Dear Joe:

I have an interesting proposal to make and I would appreciate your reactions to it. A Mr. Malcolm Fraser of Memphis, Tennessee, several years ago set up the Speech Foundation of America, to be devoted to the eventual solution of the problem of stuttering. As I understand it, in order to have the contributions to the Foundation deducted for income tax purposes, a certain amount of these funds must be spent annually in fulfilling the aims of the foundation. In past years, grants have been made to various educational institutions to carry out experimental therapy programs, research programs, etc. Mr. Fraser recently asked me for other suggestions and among them was one in which he is interested. It is this:

That during the post-Christmas holidays of 1956, a selected group of individuals with a professional background and interest in the problem of stuttering meet at some hotel in Florida for a week. Their project will be that of planning a comprehensive and all-out program of basic research, experimental therapy and theoretical formulation for the disorder. Represented in the group would be one top-notch person or more from the various disciplines of psychology, psychiatry, cultural anthropology and speech therapy with the latter having the largest membership, the whole group not to exceed ten or twelve. All expenses and an appropriate honorarium would be taken care of by the foundation. The objective result of this conference would be a publication which would outline the program and offer concrete projects and suggestions for its solution. It is felt that such a program could serve as a map of future activity, crude and inaccurate perhaps and with much terra incognita, but one which would insure an integrated attack by workers all over the world. The age-old disorder of stuttering still afflicts too many and few of us would deny that a team approach to the problem is needed. This project may aid greatly.



Letter from Charles Van Riper to Joseph Sheehan, 1955.

I feel that the success of such a conference would be greatly enhanced by preliminary planning. It might otherwise degenerate, as so many similar discussions of the topic have done, into argument, attack and defence rather than true exploration. Since the project is still tentative and unstructured, may I ask that you consider the whole business confidential, at least until after we meet.

(TRACTOR OF TRACTOR

Mr. Fraser suggests that three of us meet this year to do the planning for the conference itself. The foundation would pay our expenses to some central meeting place for this purpose. Would you join me in this preliminary planning? Mr. Fraser has suggested the Peabody Hotel in Memphis. I am inviting Dr. James V. Frick of Pennsylvania State College at State College, Pennsylvania to be the third person. If you are interested, could you meet with us, Wednesday and Thursday, December 28-29? There is only a short time left to plan this preliminary meeting - and I wonder if you would not give me your reply by return mail?

If you cannot help in this preliminary session, would you be interested in joining us a year from the coming holidays and who else would you suggest to take your place now? In any case would you not let me hear from you by return air mail?

Sincerely yours,

C. Van Riper

Speech Clinic Western Michigan College of Education Kalamazoo, Michigan







- Each conference resulted in a new publication or new film on stuttering.
- Translated into 45 foreign languages by the same people who were helped by them
- Self Therapy has been translated into 26 languages including Zulu, Lithuanian, Czech, Japanese, Chinese, French, Spanish, Portuguese, Italian, Russian, Arabic, Cambodian, Vietnamese, Persian, Icelandic, Slovakian, Finnish, Danish, Swedish, Flemish, Swahili, and more.





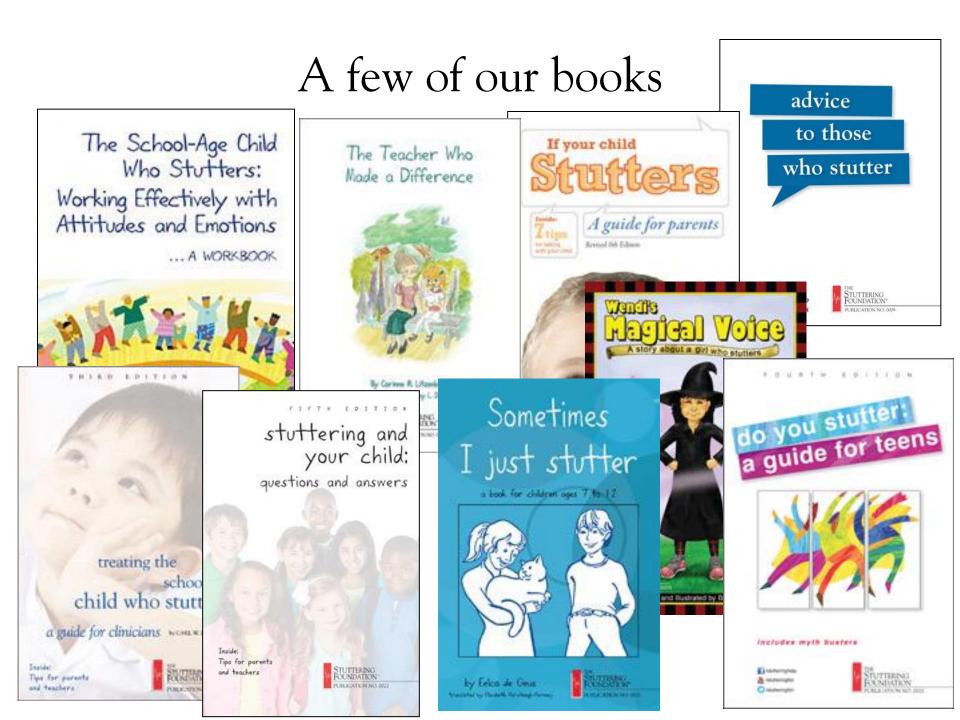
1964 Conference to write Treating the School-age Child Who Stutters. Back row, from left: Charles Van Riper, Wendell Johnson, George Shames, Joseph Sheehan, Malcolm Fraser. Front: Harold Luper, Stanley Ainsworth, Dean Williams, Richard Duncan. Montego Bay, January 1964.





1970 SFA Conference, from left: Drs. Bruce Ryan, George Shames, Gene Brutten, Charles Van Riper, Helbert Damste, Stan Ainsworth, Malcolm Fraser, Dick Boehmler, Al Murphy, Woody Starkweather, and Joe Sheehan.







Throughout the 1960s and early 70s, Charlotte Fraser was shipping all SFA materials from home. SFA books have been translated into 45 languages:

French, Spanish, Italian, Flemish, German, Swedish, Danish, Japanese, Vietnamese, Chinese, Cambodian, Thai, Lithuanian, Korean, Arabic, Icelandic, Finnish, Persian, Zulu, Czech, Slovak, Russian, Slovenian, Bosnian, Croatian, Serbian, Turkish, Hindi, Hebrew, Sinhala, Tamil, Kinyarwanda, Afrikaans, Swahili, Polish, Norwegian, Albanian, Portuguese, Estonian, Karen,

Macedonian. Kinyarwanda, Yoruba, Quechua, and Urdu



# Translations



























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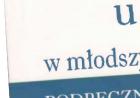






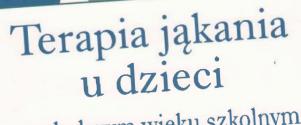








Carl W. Dell Jr.



w młodszym wieku szkolnym PODRĘCZNIK DLA LOGOPEDÓW













SFA Conference 1972 on film production, from left: Drs. Al Murphy, Woody Starkweather, Malcolm Fraser, Stan Ainsworth, Hal Luper, Jane Fraser, Dean Williams, Hal Starbuck, Dave Prins, and Van Riper



- Discussion concerning the specialist in stuttering begins with letters from Charles Van Riper and Malcolm Fraser 1971-72
- Carl Dell sponsored by Stuttering Foundation and trained by Van Riper as a specialist
- <u>Treating the School-age Child Who Stutters</u> (#0014) was result of Dell's year of working only with children who stutter in the public schools.



treating the school-age child who stutters

a guide for clinicians by CARL W. DELL, JR.

FOURTH EDITION

Inside: Tips for parents and teachers





Van Riper suggests a "pilot program" started by the Stuttering Foundation to encourage training SLPs to become specialists in stuttering. He writes:

"the present preparation (1973) of general practitioners is so prescribed by the American Speech-Language-Hearing Association that trying to fit in an intensive preparation of stuttering therapy is just about impossible."

...the Stuttering Foundation can sponsor a demonstration project and then publicize it in the hopes that others will follow...



- In 1983, Hugo Gregory pursued the idea of training specialists in stuttering therapy and asked the Stuttering Foundation to co-sponsor a two week program every summer with Northwestern to focus on specialty training.
- Such a program was begun in 1985.
- 15 trainees in 1985 its first year gradual expansion of workshops to other locations
- 1000+ workshoppers





SFA/Northwestern Workshop, Class of 1998





Eastern Workshop 1996!



# Toll-free numbers for the public

• In order to make it easy for people to reach us, our first toll-free number was established in 1985

### 800-992-9392

• Began sending out press releases that year.

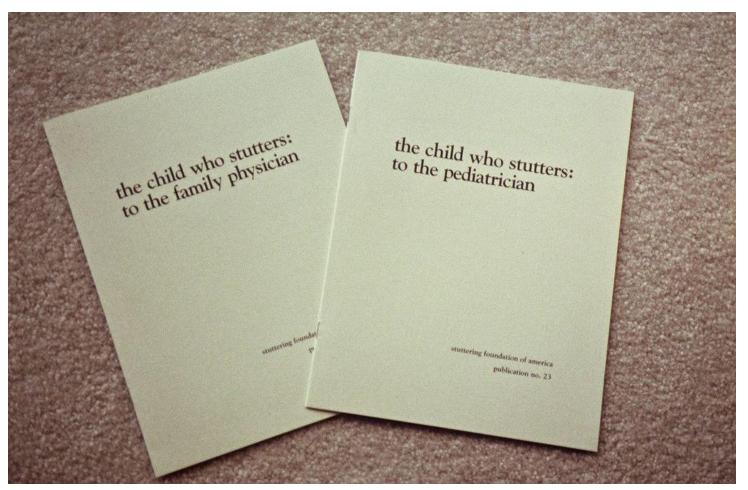


### Brochures – free copies at www.StutteringHelp.org









In 1988 outreach to pediatricians and family physicians begun - continued with mailing to 55,000+ pediatricians.





Bette and Dean Williams at the 1990 American Academy of Pediatrics Convention



### Increasing awareness:

### Press releases to newspapers

### and Public Service Ads



# • RADIO public service announcements:

PSAs recorded by John Stossel reached 8,865 radio stations.

PSAs recorded by Mel Tillis reached 1,852 music radio stations!

PSAs on The King's Speech reached more than 12,000 stations!



- Magazine Public Service Ads (placed free) result in thousands of calls to the toll-free help lines and hits at websites"
- www.StutteringHelp.org
- www.tartamudez.org
- 7.5 million hits!



# Public Service Ads- donated space!



THE STUTTERING FOUNDATION\* A Nonprofit Organization Since 1947—Helping Those Who Stutter

## Donated space!

**Everything from** 

• The Corn and Soybean Digest to .....

Penthouse!



A Nonprofit Organization Since 1947— Helping Those Who Stutter

# On Times Square – New York



THE STUTTERING FOUNDATION\* A Nonprofit Organization Since 1947—Helping Those Who Stutter



Pittsburgh Post-Gazette

The Washington Post The Miami Herald 🕘



The Boston Blobe

A Nontrofit Organization Since 1947— Helping Those Who Stutter

# Google

#### Help for stuttering

Information for all ages We are here for you www.StutteringHelp.org

#### Stuttering Foundation of America

Stuttering Foundation of America provides free online resources, services and supr those who stutter and their families, as well as support for ... www.stutteringhelp.org/ - Cached

#### 7 Ways to Help the Child Who Stutters

Help all members of the family learn to take turns talking and listening ... www.stutteringhelp.org/.../7%20Ways%20to%20Help%20the%20Child%20Who% Cached - Similar

#### Help for Stuttering

Some speech teachers even take special classes just to learn how to help ... www.stutteringhelp.org/.../Help%20for%20Stuttering/50.aspx - Cached - Similar

Show more results from stutteringhelp.org

#### News for help for stuttering

lav ago



NewsChannel

the King's Speech spurs et .... awareness: here's where to find ...

Speech therapy professionals can **help** with treatment. ... said Jane Fraser, president of The **Stuttering** Foundation, which was originally created and endowed ...

(press release) Vancouver Sun (blog) - 49 related articles www.familystutteringprogram.com

Ask a Doctor: Stuttering



See your ad here »



### Public Awareness Hits New High

- Increase in orders for materials
- And...
- Increase in fluency for many people who now feel more comfortable talking about stuttering!
- Increase in requests for help





THE STUTTERING FOUNDATION\* A Nonprofit Organization Since 1947—Helping Those Who Stutter The Stuttering Foundation was asked to represent the stuttering community at the O'Neill Theatre Award to James Earl Jones. National Stuttering Awareness Week





# We are a charitable organization

- We are Not a grant-making Foundation
- We are an operating foundation: operations include publishing books, video production, training workshops.
- 100% of gifts go directly into program services and NOT overhead or fundraising
- NO government funding



- Only 9/10 of ONE percent (.9%) goes into fundraising
- Less than 5% goes into overhead expenses
- <u>All the rest goes directly into helping those who</u> <u>stutter</u>



# Forging ahead... a team effort!

Quoting Henry Ford: "Coming together is the beginning. Keeping together is progress. Working together is success!"

> Donna, Madison, Joan, Anne, Lisa, John, Scot, Greg, Patty, Laura, Ron, Rachelle, Edward, Sara and Ellen and Bob Michael Palin Centre- London Past and Present Workshop Leaders and friends around the world.



### **New Animated Film for Kids**



# StutteringHelp.org/Podcast



### More than 40,000 downloads

# VIRTUAL LEARNING by Stuttering Foundation

## Virtual Learning Outreach

### Reaching people in 56 countries







# **Entire Video Library Online**

- 134 videos
- No expiration: forever access
- Works on tablets, smart phones and computers
- All of our best-selling videos included
- No software or DVD drive required

### StutteringHelp.org/Streaming



# StutteringCEUs.org

Total number of courses assigned = 15,752

Total number of users = **8,067** 

Total courses = 41

Continuing Education Courses!





### **91** videos on YouTube











Reaching people online

# Most downloaded brochure is Famous People with 65,000 downloads in one year



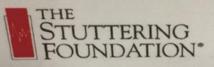


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For more information, call 800-992-9392 or visit www.StutteringHelp.org

STUTTERING NDATION

#### For more information. call 800-992-9392 or visit www.StutteringHelp.org



#### Am a Person Who Stutters

Stuttering is a condition covered by the Americans with Disabilities Act

- What is stuttering? Stuttering is a communication disorder in which the flow of speech is broken by repetitions (li-li-like this), prolongations (Illllike this), or abnormal stoppages (no sound) of sounds and syllables. There may also be unusual facial and body movements associated with the effort to speak.
- More than 70 million people worldwide stutter, which is about 1% of the population.

 There are many complex factors involved with stuttering. Stress is not the cause, but it certainly can aggravate stuttering.





### "I believe that every clinician who works with stutterers should be opening their space to animals." - wildlife conservationist Alan Rabinowitz



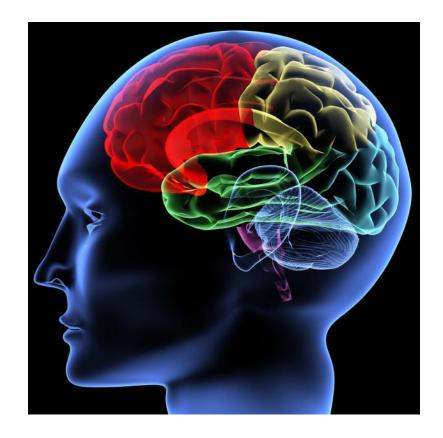
### What is the most exciting thing for people who stutter — and your colleagues to know?



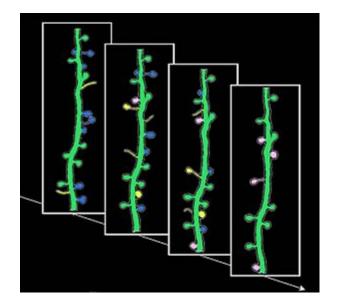


Plasticity

You are not "hard wired"

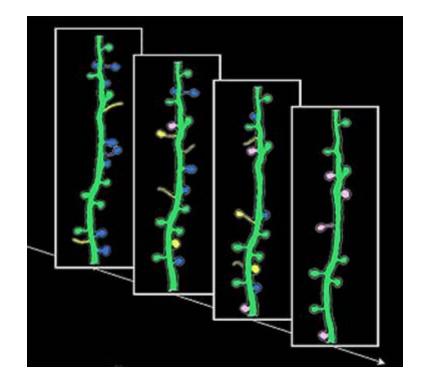






- http://www.dana.org/News/Investigating\_Connectivity/
- "We now know that dendrites can grow or shrink with experiences good and bad," said McEwen, professor of neuroscience at Rockefeller University and a member of the Dana Alliance for Brain Initiatives.





 <u>Neurogenesis</u> is reduced by certain stressors, <u>enhanced</u> by <u>enriched environment and exercise.</u> This serves as positive reinforcement for what happens in therapy.

### Why am I even talking about this?

- Circling back to the early SFA conferences when many disciplines were included.
- Importance of reading scientific literature from <u>outside the field.</u>
- Getting your clients and colleagues EXCITED... they will be 'stretching their brains' by reaching beyond the traditional.
- Keeping an open mind.

## One person can and did make a difference. You!

Your ability to create excitement and give hope is going to make all the difference.



### www.StutteringHelp.org www.tartamudez.org



